

Tree House is designed to facilitate family's active involvement in the patient's care.

1. Due to the communal-living environment, your family is requested to be courteous, respectful, and tolerant of other families, volunteers, staff, and all facilities.
 - ◆ Unsafe, disruptive, or illegal behaviors are not allowed. These include: being under the influence of alcohol or illegal drugs, stealing, intimidating or threatening behaviors.
2. Alcohol, illegal drugs, and weapons are not allowed on MHS property, including Tree House.
3. Pets are not allowed on Tree House property.
4. MHS is a Tobacco Free campus, no smoking or chewing tobacco .
5. To minimize potential fire risk and for the safety of all guests the following items are not allowed in sleep rooms: burning candles or incense, anything with open flames, hot pots or other cooking devices, and space heaters.
6. If you or anyone in your family is sick or has been exposed to an infectious illness, please let Tree House staff know right away. We will work with you and your family to limit the exposure of germs to other families. This will likely include limiting time spent in common areas of Tree House for anyone with signs of illness.
7. Children must be supervised at all times. Children may NEVER be left alone on Tree House property.
 - ◆ Children under the age of 12 require direct supervision by an adult at all times.
 - ◆ Children aged 12 and up can be in the shared spaces of the Tree House or in their room alone, but an adult who is responsible for their care must be onsite.
8. Due to pest control we encourage you to eat and drink in the kitchen/dining room area. Please use the plastic storage container provided for storing your personal food items.
9. Your family will be requested to help maintain the cleanliness of the Tree House by:
 - ◆ Cleaning up after your family in all common areas
 - ◆ Doing a daily chore: Listed inside the front cover of the room book.
 - ◆ Keeping your room clean and in good condition. Stickers, tacks, nails, and tape are not allowed.
 - ◆ Regularly remove garbage from your sleep room and place it in the collection bins located in the garage.
10. The code for Tree House front door is _____. Do not give code to visitors or let anyone into Tree House, unless you know them. Do not prop open any doors, including your room door.
11. Visiting hours are from 9 a.m. – 9 p.m. Visitors must sign in at the front desk and will be screened for illness. You and your adult Guests can have no more than two visitors at a time so that it does not interfere with other families' space.
 - ◆ You are responsible to communicate Tree House Rules and are responsible for your visitors actions while on Tree House premises.
 - ◆ If your visitor would like to stay overnight they must register with the Tree House Specialist. The number of guests cannot exceed the occupancy of your sleep room.
12. Quiet time, inside and outside of the House, is from 9 p.m. until 9 a.m. Noise levels should be kept to a minimum during these hours. This includes TV volume, loud conversations, and music.
13. Clothing must be modest and clean. Feet must be covered at all times. Young children in diapers must have pants over their diapers to contain spills.
14. You and the adult Guests in your room shall pay for any damage and/or vandalism, beyond ordinary wear and tear, to your room or to any public area or missing items on the Tree House premises caused by anyone in your room. Please note any damages to the room at check in and report any additional damages in writing to Tree House staff within a reasonable amount of time after check-in.
15. We ask that you keep Tree House staff informed about your check out date. You must check out at the time the patient is discharged unless otherwise approved. We understand that there is both a need and benefit for our long-term families to go home occasionally without giving up their room. Please notify the front desk if you need to go home for a night.

NOTICE: *Tree House staff will conduct routine room checks for safety and health inspections. We will follow up with you on any noticed rule violations, safety and security issues. Tree House staff will also enter your room for maintenance or other purposes necessary for the operation of the Tree House.*